

October 2009

TalkTime

Bedford

630 Lincoln Avenue
3311 Michael Avenue
279-6644

Mitchell

Hwy 37 South
849-6006

Paoli

Hwy 37 North
723-4700

Jasper

3010 Newton Street
481-2282

French Lick

8487 West College Street
936-7800

Spencer County

419 N. Main St., Chrisney
362-7705

800-865-2612

hoosierhills.com



Hoosier Hills Credit Union “Your Financial Co-op”



President / CEO George McNichols

12 months later... a lot has changed

I have been the CEO at Hoosier Hills Credit Union (formerly BIFCU) for 25 years this year. Without a doubt, the last twelve months have been the most uncertain of any time period I can remember. It was just a year ago that the banking system nearly collapsed, that the government had to infuse hundreds of billions of dollars into the largest money center and super regional banks, and into AIG. The government also rescued Fannie Mae and Freddie Mac (the foundation for home mortgages for our economy) and Wall Street Investment Banks have, for the most part, disappeared. Earlier this year the government took over two of the big three car companies as the DOW hit 6,000. Unemployment soared and consumer sentiment hit all time lows.

During the same period, HHCU originated a record number of mortgage loans, brought on hundreds of new small business and farm accounts (the big banks not only quit lending but were calling many small business loans) and successfully completed a merger with Spencer County Co-op Credit Union. HHCU did not get involved with sub-prime lending and we did not buy mortgage backed securities. Consequently, HHCU has had an excellent year as net income has surpassed last year's, assets have grown by more than

\$15,000,000 and our reserves against loan losses has grown to nearly \$3,700,000 or \$800,000 more than just a year ago.

Today, HHCU is stronger than ever and our business is more diversified with operations in four counties serving consumers, farmers, small business owners and municipalities.

We still have a lot of members whose jobs have either gone away or have been cut back. We continue to work with our members facing financial challenges with re-writes on loans, etc. We anticipate very slow economic growth over the next 18 months which will lead to more families facing challenges with their finances. We will be here to help.

The problems our economy faces today do not seem, on the whole, to be as severe. The sub-prime mortgage meltdown, engineered in large part by the large money center and investment banks that brought about the economic collapse has receded (these are the same organizations that were bailed out by taxpayers). More oversight of the large banks is warranted and new consumer protection laws, if drafted properly, will be good for Hoosiers.

Thank you for your business.

A letter from the President / CEO George McNichols

Board of Directors

Jennie Edwards	Chair
Alan Cummings	Vice Chair
Max Wright	Secretary
Gary Faubion	Treasurer
William Cassidy	Director
Leo Meadows	Director
William Miller	Director

Supervisory Committee

April Glenn	Chair
Don Brandt	Secretary
Beth Terrell	Member

Holiday Hours

The Credit Union will be closed on the following Holidays:

Columbus Day
Monday, October 12
Thanksgiving Day
Thursday, November 26
Christmas Eve Day
(Open Half-day)
Thursday, December 24
Christmas Day
Friday, December 25
New Year's Eve
(Open Half-day)
Thursday, December 31
New Year's Day
Friday, January 1

New Hires

Welcome to our new staff!

Sara Wade

Bedford Teller

Sarah Masterson

Bedford Teller

Tina Beyers

Bedford Teller

Jodi Shrader

Valley Teller

NOW OFFERING FHA LOANS

As always at Hoosier Hills Credit Union we are ever endeavoring to improve our range of products and services for our membership. For that reason we are pleased to announce the arrival of Federal Housing Authority mortgage loans to the Mortgage Services department at the credit union.

Please arrange an appointment with the mortgage service department at your local service center location to inquire about this great new product.



Member Appreciation Days

Thanks to all the members who visited the Jasper, Mitchell and Bedford Service Centers. We've had great turnouts with three members winning \$50 gift cards in drawings and hundreds of hot dogs, sodas and bags of pop corns handed out, in addition

to all the great prizes which have been won through the prize wheel.

Be sure to stop in Oct. 2 at the Valley Service Center and Oct. 9 in Paoli to take advantage of the free food, drinks and prizes.

Orange County Main Street, Inc.

The credit union is proud to announce that we have recently become members of the Orange County Main Street, Inc. cooperation, which promotes and supports the vital downtown merchants in French Lick. The mission of the Main Street organization is to encourage economic development, redevelopment and improvement of the downtown areas in Indiana cities and towns.

The program is founded on community and economic development that emphasizes the preservation and development of traditional downtown resources. For more information, contact Indiana Main Street, One North Capitol, Suite 600, Indianapolis, IN., 46204. Or call (800)824-2476. Also go online at www.orca.IN.gov.

ELECTRONIC UPDATE COMING SOON

In an ongoing effort to provide improved member services, we will be performing system maintenance on Saturday October 10th beginning at 10 p.m. During this time, Internet Banking and Phone Teller services will be unavailable.

We anticipate having these services restored by Sunday, October 11th at 1 p.m. Thank you in advance for your patience.